



Crisis Intervention Training

These courses will assist front-line staff, youth workers, case managers, supervisors, volunteers, teachers and health care workers.



One-Day Defusing Anger Resistance & Hostility

- ◆ Understand the factors that influence crisis and anger for ourselves & the individual we are engaging
- ◆ Learn and utilize active listening and assertive communication skills
- ◆ Actively practice verbal interventions
- ◆ Learn to engage clients in problem solving

\$100.00

November 14, 2008
9:30 – 4:30

Five-Day Train-the-Trainer Program

- ◆ Learn to deliver the 1, 2 and 3 day Crisis Intervention & Prevention Programs
- ◆ Learn adult learning and experiential theory and practice
- ◆ Provide your agency with in house expertise & expand your professional skills
- ◆ Expand facilitation skills with staff/participants that address crisis situations through actual simulations

\$775.00

November 24 - 28, 2008
9:30 -4:30 each day

One-Day Community Worker Safety Strategies

- ◆ Increase self-awareness regarding survival intuition when working on the street and/or visiting clients
- ◆ Learn tools to minimize risk and maximize your personal safety
- ◆ Increase your confidence and competency when working in potentially dangerous situations.
- ◆ Learn to assess the risks and opportunities of neighbourhood and community settings

\$100.00

December 5, 2008
9:30 – 4:30

Location for all workshops:

50 Euston Avenue
Toronto, Ontario
M4J 3N3

Donlands & Danforth
2 minutes SW of Donlands Subway Stn.

Tel: 416-778-7056
Fax: 416-778-8103
Toll Free: 1-877-889-6158

programs @cantraining.org
www.cantraining.org

Please fax or mail registration form

Registration Details

Name _____
Address _____

Phone _____

Method of Payment

- Visa
 Cheque

Credit Card # - VISA ONLY _____

Signature _____

Sign up for:

- | | |
|---|----------|
| <input type="checkbox"/> One-Day Defusing Anger, Resistance & Hostility | \$100.00 |
| <input type="checkbox"/> One-Day Community Worker Safety Strategies | \$100.00 |
| <input type="checkbox"/> Five-Day Train-the-Trainer | \$775.00 |

Total: _____

Prerequisite for the TOT Program is CTI's 3-Day Crisis Intervention Program